

Tara Cheyne MLA

Manager of Government Business
Attorney-General
Minister for Human Rights
Minister for City and Government Services
Minister for the Night Time Economy

Member for Ginninderra

RESPONSE TO QUESTION ON NOTICE
Questions on Notice Paper No 6
9 May 2025
Question No. 358

Asked by Mr Emerson MLA –

1. What is the average wait time for a probationary drivers licence test through Access Canberra.
2. When the wait time is over three months, are learners still able to book in for a probationary license test; if not, what do they do.
3. When will the Government move from a phone call based booking system to a self-service online booking system for probationary license tests.

Ms Cheyne MLA - The answer to the Member's question is as follows:

1. The current wait time for a driver licence test with an ACT Government Driver Licence Examiner is approximately 7 weeks.
2. The average wait time over the last six months has not exceeded three months. In the event that this occurs, Access Canberra has a 'wait list' process. As an alternative to the driver licence test clients have the option to undertake the driver licence competency based (logbook) assessment with a non-Government Accredited Driving Instructor.
3. No decision has been made to move to an online booking system.

Approved for circulation to the Member and incorporation into Hansard.



Tara Cheyne MLA
Minister for City and Government Services

Date: 26/5/25