

Response to question on notice

Questions on Notice Paper No 09

05 September 2025

Question No. 545

Ms Leanne Castley MLA: To ask the Minister for City and Government Services

1. How frequently does City Services maintain the legal graffiti practice walls across Canberra by painting over them to allow for new graffiti.
2. What number of personnel does City Services provide for the removal of graffiti from public places, including (a) specifically in Gungahlin and (b) more broadly in the ACT.
3. How many reports of unauthorised graffiti has City Services received in (a) Gungahlin and (b) the ACT through Fix My Street and the Access Canberra phone line separately in the last 12 months.
4. How many of the reports referred to in part (3) has City Services resolved.

TARA CHEYNE MLA - The answer to the Member's question is as follows:

1. City Services does not routinely paint out the surfaces of legal practice sites unless the art is offensive, includes personal details or political in nature. Practice walls may be repainted from time to time to allow opportunities for new street art.
2. Graffiti removal Canberra wide is a contracted service.
 - a. The contract is Canberra wide.
 - b. The contractor provides a minimum of eight team members to deliver the Graffiti Management Services contract.
3.
 - a. 155 reports of unauthorised reports of graffiti in Gungahlin were received through Fix My Street.
 - b. 3,734 reports for the total of ACT were received via Fix My Street. A total of 143 calls were logged as related to graffiti between 1 September 2024 and 31 August 2025. This includes 10 calls that were handled by the after-hours service. These calls cover a wide range of topics, from general enquiries to reports of graffiti on various assets.
4. 2,518.

Approved for circulation to the Member and incorporation into Hansard



Tara Cheyne MLA

Minister for City and Government Services

Date: 3/10/25

This response required 45mins to complete, at an approximate cost of \$86.54