

Response to question on notice

Questions on Notice Paper No 11

26 September 2025

Question No. 667

Ms Deborah Morris MLA: To ask the Minister for City and Government Services

1. How many graffiti removal service requests were received in the Brindabella electorate in each reporting period from 2019–2020 to present.
2. How many of the service requests referred to in part (1) were (a) classified as offensive or urgent and (b) resolved within the Government's stated response timeframes.
3. What was the average response time to graffiti removal service requests in Brindabella in each reporting period from 2019–2020 to present.

TARA CHEYNE MLA - The answer to the Member's question is as follows:

1. The requested case data for Brindabella electorate is as follows:

2019-2020	Not available
2020- 2021	65 case requests
2021- 2022	423 case requests
2022 -2023	640 case requests
2023 -2024	580 case requests
2024 -2025	938 case requests
2025-2026	179 case requests to date

2. a) 720 cases were reported as offensive by the citizen.

b) All 720 cases were assessed with 99 identified as urgent with removal completed within one business day of reporting - the service standard identified on the CED website for the removal of offensive unauthorised graffiti.
3. The average response times for graffiti removal requests each year are identified in the system as:

2019-2020	Not available
2020-2021	Not available*
2021-2022	152 days*
2022-2023	83 days*

2023-2024	29 days
2024-2025	22 days
2025-2026 (incomplete)	11 days

*Services fully or partially impacted by COVID (Source date 03.10.25 Salesforce report)

Approved for circulation to the Member and incorporation into Hansard.



Tara Cheyne MLA
Minister for City and Government Services

Date: 21/10/25

This response required 7 hrs 20 mins to complete, at an approximate cost of \$701.72