

Suzanne Orr MLA

Minister for Aboriginal and Torres Strait Islander Affairs
Minister for Climate Change, Environment, Energy and Water
Minister for Disability, Carers and Community Services
Minister for Seniors and Veterans

Member for Yerrabi

RESPONSE TO QUESTION ON NOTICE

Questions on Notice Paper No 4

21 March 2025

Question No. 234

MR RATTENBURY MLA - To ask the Minister for Climate Change, Environment, Energy and Water:

- (1) How many people in the ACT would likely be considered low income but are ineligible for the Sustainable Household Scheme loans because of their high asset value.
- (2) How many people who are considered low income would have an income that exceeds the eligibility threshold for concession cards that are required to participate in the Home Energy Support Scheme.
- (3) Has the ACT Government undertaken an assessment of all climate choices programs targeted at households to identify how many Canberrans might be falling through the cracks of just transition programs.

MINISTER ORR MLA - The answer to the Member's question is as follows:

- (1) The ACT Government does not collect income data of individual households.

As part of the Sustainable Household Scheme (SHS), unimproved property value (UV) is an eligibility criteria. Under current UV eligibility criteria, 73 per cent of free-standing properties in the ACT are eligible for the SHS.

Separately, householders must be able to meet loan servicing requirements required by Brighte, the Scheme's finance provider, under their responsible lending obligations.

- (2) The ACT Government does not collect income data of individual households.

The eligibility (income) criteria for the Australian Government Pensioner Concession Card, Department of Veterans' Affairs Gold Card or an Australian Government Health Care Card is set by the Commonwealth Government.

- (3) Climate Choices programs are assessed through program monitoring and evaluation activities. This provides an evidence-base to determine if they are appropriate, effective and efficient. A report commissioned in December 2023, by the ACT Government called [Energy Equity in electrifying ACT households](#) is a recent source of evidence that has informed program design.

Approved for circulation to the Member and incorporation into Hansard.



Suzanne Orr MLA

Minister for Climate Change, Environment, Energy and Water

Date: 10/04/25

This response required 3hrs 40mins to complete, at an approximate cost of \$359.15