

**Dr Marisa Paterson MLA**

Minister for Police, Fire and Emergency Services

Minister for Women

Minister for the Prevention of Family and Domestic Violence

Minister for Corrections

Minister for Gaming Reform

Member for Murrumbidgee

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**RESPONSE TO QUESTION ON NOTICE**

**Questions on Notice Paper No 4**

**21 March 2025**

**Question No. 254**

**MS MORRIS:** To ask the Minister for Police, Fire and Emergency Services —

1. What is the average response time for police responding to an incident on the eastern side of London Circuit from the City Police Station since the road closures.
2. What was the average response time before the road closures.
3. Did the Government plan for a temporary police station to service the eastern side of London Circuit; if so, (a) why was it abandoned, (b) what was the cost of planning to taxpayers, (c) what was the estimated cost of the temporary police station and (d) what is being done to reduce police response times in the City.

**MARISA PATERSON MLA** - The answer to the Member's question is as follows:

1 and 2. Since the closure of a section of London Circuit in the City to accommodate the Light Rail construction works in February 2025, ACT Policing have not experienced a significant increase to the average response time to incidents in the City Patrol zone compared to previous years.

It is important to note that due to the nature of police work, ACT Policing officers spend much of their shift not based at their station. Generally, officers are mobile in their patrol zones at the time they are dispatched to an incident.

Priority One incidents are defined as life threatening or time critical situations. Under the terms of the 2022-26 Purchase Agreement, ACT Policing is subject to a performance measure which outlines the average length of time to respond to Priority One incidents should be equal to or less than the five-year average. In the 2023-24 financial year the five-year average was 8.2 minutes.



AVERAGE RESPONSE TIMES (MINUTES) – ACT POLICING CITY PATROL ZONE						
PRIORITY	FEB 2024	FEB 2025	% CHANGE	JAN 2025	FEB 2025	% CHANGE
Priority One	9.7	9.0	-7%	3.7	9.0	143%*
Priority Two	15.4	15.0	-3%	14.1	15.0	6%
Priority Three	532.8	874.7	64%	940.9	874.7	-7%

Source: CAD as at 20 March 2025

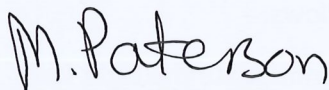
\*It is important to note the data in the table accounts for two Priority One incidents in January 2025 and one in February 2025. This factor must be taken into account when drawing comparative conclusions about Priority One response times.

The average response time for Priority One incidents across the ACT between July 2024 – March 2025 was 6.1 minutes.

While average annual response times broken down by priority are published annually in ACT Policing's Annual Report, monthly breakdowns of patrol zone response times are not routinely publicly released as this information has the potential to inform criminal offending.

3) A temporary police station to service the eastern side of London Circuit has never been a consideration by ACT Government.

Approved for circulation to the Member and incorporation into Hansard.



**Marisa Paterson MLA**

**Minister for Police, Fire and Emergency Services**

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15/4/25  
Date:

This response required 4hrs to complete, at an approximate cost of \$325.47.