

Response to question on notice

Questions on Notice Paper No 14

05 December 2025

Question No. 755

Shane Rattenbury MLA: To ask the Minister for Climate Change, Environment, Energy and Water

1. Does the Government have any data that tracks the installation or purchase of new gas appliances in ACT homes and businesses; if so, can the Minister provide this data.
2. Does the Government have information on, or use as an estimate, an approximate average lifespan for typical gas appliances (for example heating or cooking); if so, can the Minister provide this data.

SUZANNE ORR MLA - The answer to the Member's question is as follows:

1. The ACT Government does not track or collect appliance purchase data.

In relation to installations, when a licensed gas fitter undertakes gas fitting work in the ACT, they are required to submit details of the work to Access Canberra. This is done via either a 'Gas Start of Works, or a 'Plumbing, Drainage and Gas Minor Works' form.

Gas Start of Works

The Start of Works form relates to new gas installations for small and residential gas users. It does not cover large commercial installations. Any appliance listed in this form will be a new appliance. Data is not available prior to 2024.

For the period 1 January 2024 to 2 December 2025, the following appliances were installed:

Appliance	2024	2025 (to December)
Cooking Includes Wall oven, cooker & cooktop	661	201
Space Heating Includes Wall furnace, hydronic boiler, ducted heater & decorate log fires	93	82
Hot Water Includes instantaneous and storage	469	154
Pool Heaters	13	5
Others*	488	235

*Note: The 'others' category is selected by the licensed trade and it is not possible to report appliance type data from this field.

Minor Works

The 'Plumbing, Drainage and Gas Minor Works' form covers gas works under \$1,000. This includes alterations, repairs and replacements. It is not possible to accurately differentiate between minor works for alterations, repairs or replacements as the fields have been used inconsistently by gas fitters. We have not provided appliance data under the minor works form as it could be misleading and misrepresent the number of gas appliances being replaced.

For the period 1 January 2024 to 9 November 2025, the total number of minor gas works completed was:

Total Minor Gas works	
2024	2025 (to November)
4,171	3,608

2. The ACT Government commissioned a report by Energeia and Aurecon in July 2024. The report can be accessed here: [ACT Gas Transition Pathway to Net Zero - Final Report](#). That report outlines at page 29 average lifespans for various domestic appliances as follows:

Gas appliances	Lifetime (years)
Space heaters	10-12 years
Water heaters	12-15 years
Cooking	11 years

Approved for circulation to the Member and incorporation into Hansard.



Suzanne Orr MLA

Minister for Climate Change, Environment, Energy and Water

Date: 18/12/25

This response required 4hrs 0 mins to complete, at an approximate cost of \$432.75.