

Response to question on notice

Questions on Notice Paper No 9

5 September 2025

Question No. 548

Leanne Castley MLA: To ask the Minister for Health

What data does the Government collect on (a) wait times, (b) capacity, and (c) patient throughput in the Community Care Podiatry and other related services at Walk-in Centres and Canberra hospitals.

RACHEL STEPHEN-SMITH MLA - The answer to the Member's question is as follows:

- (a) The Government collects data through the Digital Health Record (DHR) that supports the calculation of waiting times for Walk-in-Centres (WiCs) that are available on the ACT Health website and App.

Community Care Podiatry offers podiatry care in the Belconnen, Gungahlin, Phillip and Tuggeranong Community Health Centres. The Community Care Podiatry service collects wait time data through the DHR, specifically to measure time from referral to first appointment.

- (b) Community Care Podiatry collects data on the number of referrals it receives in order to understand service demand. The Community Care Podiatry service also collects capacity data through the DHR to measure the number of clinic sessions and available staffing.

- (c) Data on non-admitted patient service episodes, including podiatry services and other related services at the WiCs and Canberra public hospitals, is collected in the patient's clinical record through the DHR. The Community Care Podiatry service specifically collects data on the number of new referrals received, occasions of service, and number of did-not-attends.

Community Care Podiatry also delivers the related health promotion education service, 'Foot Sure', with data collected on the number of sessions held and the attendance at each session.

Approved for circulation to the Member and incorporation into Hansard.



Rachel Stephen-Smith MLA
Minister for Health

Date: 21/10/25

This response required 2 hours to complete, at an approximate cost of \$227.03

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