

**Tara Cheyne MLA**

Manager of Government Business

Attorney-General

Minister for Human Rights

Minister for City and Government Services

Minister for the Night-Time Economy

Member for Ginninderra

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**RESPONSE TO QUESTION ON NOTICE****Questions on Notice Paper No 6****9 May 2025****Question No. 367****MR CAIN:** To ask the Attorney-General —

1. Has the ACT Solicitor-General or their office undergone any external peer reviews or benchmarking exercises since their appointment; if so, can the Attorney-General provide details of findings and actions taken.
2. Have any complaints or disciplinary matters been lodged with the ACT Bar Association or Law Society concerning the conduct of the ACT Solicitor-General and its staff; if so, can the Attorney-General outline the nature and outcome.
3. Has the ACT Government received any formal or informal feedback from courts, independent commissions, or other legal offices (e.g. the Commonwealth Solicitor-General) regarding the performance of the ACT Solicitor-General.

**TARA CHEYNE MLA** - The answer to the Member's questions are as follows:

1. The JACS Annual Report reports on the performance of the ACTGS under Output 1.2 Legal Services to Government and includes the report of the Solicitor-General.

The audited Statement of Performance is also included in the Annual Report and reflects the service performance of the Directorate, including the ACTGS. The accountability indicators for Output 1.2 Legal Services to Government are as follows:

- Timely legal services provided by the ACT Government Solicitor: percentage of advices completed within 28 days;



- High quality legal services provided by the ACT Government Solicitor: percentage of client survey respondents satisfied with quality of advice and representation; and
- Timely legal services provided by the ACT Government Solicitor: percentage of court matters undertaken and completed within courts, tribunal or any applicable statutory timetable.

The client surveys are conducted every six months.

2. Any complaints or disciplinary matters are matters which are managed by the ACT Bar Association and the ACT Law Society with any relevant individuals. As a general practice the details of any individual complaints or outcomes are not matters that are reported to the Attorney-General by those bodies.
3. I refer the Member to my response to Question No. 357. In an organisation with a total staff of approximately 160, it is in the nature of a practice of that size that formal and informal feedback will be received on its performance, and the Member is referred to the Justice and Community Safety Annual Report where in each year performance is reported under Output 1.2, Legal Services to Government. The ACTGS has processes in place to ensure that that feedback is appropriately considered and contributes to continuous business improvement.

**Approved for circulation to the Member and incorporation into Hansard.**



**Tara Cheyne MLA  
Attorney-General**

**Date:** 24/6/25

This response required 2hrs to complete, at an approximate cost of \$348.39.