

**Tara Cheyne MLA**

Minister for the Arts, Culture and the Creative Economy  
Minister for City Services  
Minister for Government Services and Regulatory Reform  
Minister for Human Rights

Member for Ginninderra

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**RESPONSE TO QUESTION ON NOTICE**

**Questions on Notice Paper No 44**

**28 June 2024**

**Question No. 2043**

**MRS KIKKERT:** To ask the Minister for City Services —

- (1) What is the cleaning, maintenance and inspection procedure for public toilets.
- (2) When was the last time Florey shops toilet was cleaned, and can the Minister provide the dates of when it was cleaned after it was opened for public use.

**Tara Cheyne MLA – The answer to the Member’s questions are as follows:**


- (1) Public toilets maintained by City Services are cleaned at least once a day. When cleaned the following tasks are undertaken:
  - Clean all areas inside the toilet block and the surrounding area. This includes litter, vegetative material, dirt, stains etc. All litter is removed within a 20-metre radius of the toilet block.
  - All of the building infrastructure including floors, urinal steps, walls, doors, door hinges, locks, mirrors, windows, windowsills, ledges, structural framework, tiles, basins and taps, partitions and other fixtures and fittings are cleaned by scrubbing and cleansing with an approved cleaning solution and disinfectant to remove all foreign material.
  - All surfaces are cleaned, including door handles, flush buttons, soap dispensers, toilet paper dispensers, needle and syringe disposal containers, etc with an approved cleaning solution and disinfectant.
  - Toilet seats, topside and underside, are cleaned with an approved disinfectant. Watermarks and stains from inside and outside of toilet bowls and urinals are cleaned and disinfected. Appropriate deodorants are used in urinals.
  - Consumable items are replenished daily items including toilet paper, liquid soap, etc.
  - A check that all drains are operating and fit for their intended use.

The following inspection checklist is undertaken following cleaning of the facility:

- Doors are fully functional including door locking system, hinges and coat racks.
- Taps are fully functional and closes off without leaking.

- Toilet cisterns capable of 100% flushing cycles and closes / ceases of at the end of each cycle.
- No drainage resistance at all toilets and sinks.
- All electrical wiring, switches and equipment is fully functional for its intended purpose. Loose wires and / or damaged fixtures are reported to a supervisor.
- All wall and floor coverings are intact, and no broken tiles, paint discoloured or missing paint. All screws and fixtures are fastened securely.
- The external building structure is intact and fully functional e.g. gutters, walls, roof, and flashings correctly fitted and safe for their intended use.
- Sharps containers inspected and emptied by sharps accredited and trained personnel.
- Sharps container chutes clear of blockages.
- Sharps containers in working condition, clear labelled as a sharps container with usage instructions.
- The internal building structure is to be free of holes or cavities in structures or surfaces that are not designed to be there e.g. where a hand drier may have been removed and there are screw holes in the wall. Any such holes or cavities are to be filled with a material the same as the adjoining surfaces e.g. cement or tile grout.

(2) Florey Toilet has been cleaned daily since it was formally accepted as an asset to be managed by City Services in September 2023.

<b>Approved for circulation to the Member and incorporation into Hansard.</b>	
 <b>Tara Cheyne MLA</b> <b>Minister for City Services</b>	Date: <u>22/7/24</u>
This response required 1hr 10mins to complete, at an approximate cost of \$109.60.	