

## Response to question on notice

### Questions on Notice Paper No 8

27 June 2025

### Question No. 526

**SHANE RATTENBURY MLA:** To ask the Minister for City and Government Services

In relation to the response to question on notice No 203, (a) how many of the 130,717 applications submitted between 6 March 2022 and 7 March 2025 are still waiting on a decision, (b) during the period, what was the longest, shortest, mean and median time for applications to be finalised, (c) are the 130,717 applications all new applications; if not, does it include renewals and what is the breakdown of all applications, and (d) of the 55 negative notices, what proportion applied to First Nations people.

**TARA CHEYNE MLA** - The answer to the Member's question is as follows:

- (a) Of the 130,718\* applications submitted between 6 March 2022 and 7 March 2025, 874 (0.67%) cases are currently waiting on a decision as at 7 July 2025.
- (b) Of the applications that have been finalised:
  - The longest processing time was 707 business days;
  - The shortest processing time was under 1 business day;
  - The mean processing time was 15.24 business days; and
  - The median processing time was 6.94 business days.
- (c) Of the 130,718 applications, 78,297 (59.90%) were new applications and 52,441 (40.10%) were renewals.
- (d) Of the 55 people issued a negative notice:
  - 3 (5.45%) have indicated they are Aboriginal or Torres Strait Islander.
  - 25 (45.45%) have indicated they are not Aboriginal or Torres Strait Islander.
  - The remaining 27 (49.1%) chose not to answer.

\* The WWVP management system is a live system, and so the number of applications has changed since QON 203 was answered. The number of applications submitted between 6 March 2022 and 7 March 2025 is now recorded as 130,718, as compared with 130,717 in QON 203.

**Approved for circulation to the Member and incorporation into Hansard.**



**Tara Cheyne MLA**  
**Minister for City and Government Services**

**Date:** 21/7/25

This response required 11hrs 30mins to complete, at an approximate cost of \$956.16.